

puroair

PuroAir 100
USER MANUAL

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READ AND SAVE THESE INSTRUCTIONS

QUICK START GUIDE

1

DOWNLOAD THE APP:



Download from
Google Play Store.



Download from the
Apple App Store.



2

UNBOX YOUR PURIFIER:

Carefully remove the
purifier from its packaging.

3

REMOVE FILTER PACKAGING

Locate the filter cover and remove it to access
the filter. Remove the plastic packaging from
the filter and re-install it in the product and
place the filter cover back in place.

4

POWER ON & SELECT MODE:

A beep indicates that the unit is plugged in.
Press the Power button to turn on the unit. You
will see the Power light illuminate and the Mode
will default to Low fan speed.

5

REGISTER YOUR WARRANTY:

Complete your warranty registration
directly in the app.



6

CONNECT TO WIFI:

Follow the in-app instructions to
connect your purifier to Wifi.

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PUROAIR APP SETUP

For additional instructions on how to setup the app, visit getpuroair.com/pages/app-setup



Download the PuroAir App

To download the PuroAir App, scan the QR code or search “PuroAir” in the Apple App Store or Google Play Store.

Open the app and log in or sign up

Note: You must create your own PuroAir account to use third-party services and products. These will not work with a guest account.

Connect to Wifi:

Press and hold the Wifi button on your PuroAir device for 3 seconds until it starts flashing. This enables Bluetooth pairing mode.

Next, ensure your smartphone is connected to a 2.4GHz Wifi network and that both Bluetooth and Location Services are turned on. Open the app and select the device to begin pairing. The app will guide you through the rest of the setup process.

To connect your PuroAir device, ensure the following:

- Your phone is connected to a 2.4GHz Wifi network and has Location Services turned on.
- Your phone is within 5 feet of the PuroAir device for Bluetooth pairing.

Once connected, Location Services can be turned off.

Connect Amazon Alexa or Google Assistant

App can be used to connect your air purifier to Amazon Alexa™ or Google Assistant™. Follow in-app instructions to set up your voice assistant.

Note: customer must create their own PuroAir account to access voice assistants.

Changing your Wifi Network

To disconnect Wifi, press and hold the power button for 3 seconds until the Wifi indicator flashes. This will restore the devices default settings and disconnect it from the app.

To reconnect the device, please follow the instructions in the PuroAir app for adding a device.

SAFETY PRECAUTIONS

In order to avoid possible injury, damage to the unit, or damage to the surrounding areas, please pay attention to the following safety precautions.

If the power cord is damaged, do not attempt to repair it at home.

WARNING



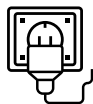
Do not touch power plug with wet hands.



Before cleaning the purifier, make sure that the power supply has been disconnected.



Only 100-240V ~AC, 50/60Hz power supply should be used.



Fully plug in the air purifier before turning on.

If the plug is not fully inserted into the socket, it may cause electric shock or overheating.

Do not use damaged plugs or loose power outlets.



Do not damage the power cord and socket.

When using the purifier, do not bind the wires. Using damaged wires may lead to electric shock, short circuit or fire.

Do not cut, twist, poke and pull wires, or place heavy objects on wires or sockets.



Please clean the power plug regularly.

Pull out the power plug and clean it with a dry cloth (do not use a wet cloth).

If the appliance is not used for a long time, the power plug should be removed.

WARNING: To reduce the risk of fire, electric shock, or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g., parts made at home using a 3D printer).



If you need to move the product, please disconnect the power first.

Be sure to move the product slowly.

Do not move the product by pulling the power cord.

Do not move the machine while the product is in operation. If you need to move the machine, please turn off the power.



Do not use if:

If a switch does not work.

If the power cord or plug is abnormally hot.

If the fuse burns out.

If you notice a burnt odor or abnormal sound or vibration.

If there is any other abnormal phenomenon or fault.

WARNING



Do not disassemble or refit the air purifier without authorization.



Do not place rods or metal objects near or in the air outlet or opening.



Do not use benzene, thinner or other solvents to clean the air purifier.



Do not use this air purifier in a place with a high temperature, high humidity or a wet environment such as a bathroom.



Do not use the air purifier in a room with fumigation insecticides.

Chemical residues may accumulate in the unit and then be released from the air outlet which can be dangerous.

After using insecticide, the room should be thoroughly ventilated before using the air purifier.



Do not let volatile substances or combustible materials, such as tobacco and sparks, float into the purifier.

READ AND SAVE THESE INSTRUCTIONS

WARNING

To reduce the risk of fire or electric shock, do not use this appliance with any solid-state speed control devices.

Do not spray any paint, insecticide, ethyl alcohol, or any other chemical agent on the appliance's surface. It can cause a crack, electric shock, or fire. If there is a chemical accumulated inside of the device, it will be discharged from the air outlet and dispersed back into the living space. Please ensure the room is well ventilated if using any of the listed chemicals.

The air purifier should not be used in a flammable and combustible environment or environment with corrosive air.

When the device is on, please do not touch the air inlet or outlet, or put a hand or any object into the air outlet so as to prevent injury or damage to the product. Do not sit on or place any objects on the device.

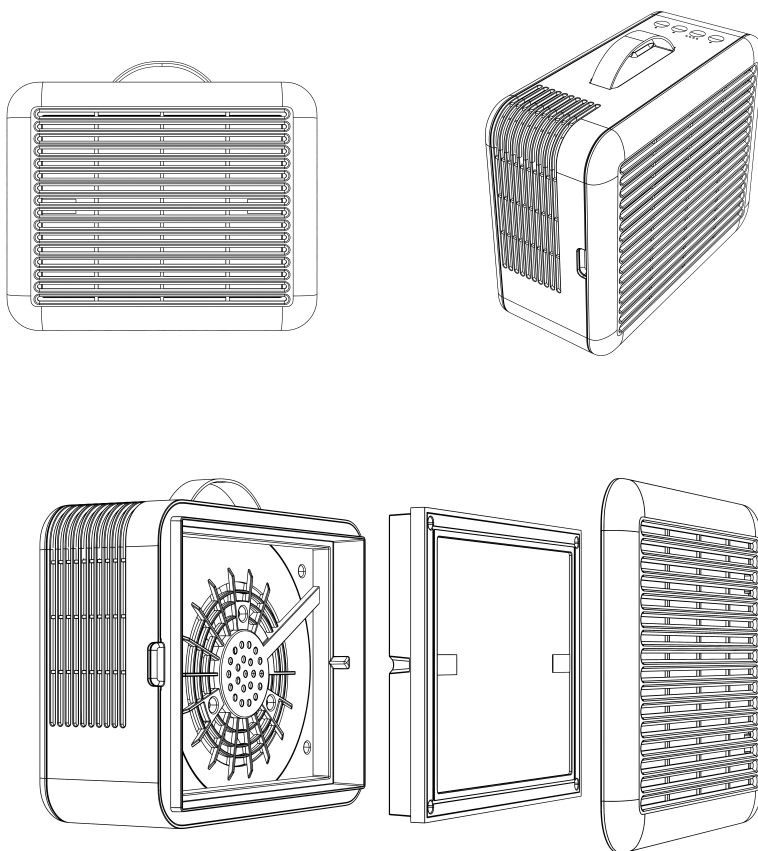
Device is designed for indoor, dry location installation. Not intended for bathroom or high humidity environment. Improper usage may cause fire, electric shock, or malfunction.

Do not modify, dismantle or repair the appliance. This may cause fire, electric shock, or malfunction.

Do not use the appliance if the power cord or plug is broken, damaged, and/or defective. This can cause electric shock or fire. Do not touch the power cord with a wet hand. The power cord should only be replaced by the manufacturer or an authorized repair professional.

PRODUCT INFORMATION

PRODUCT ANATOMY



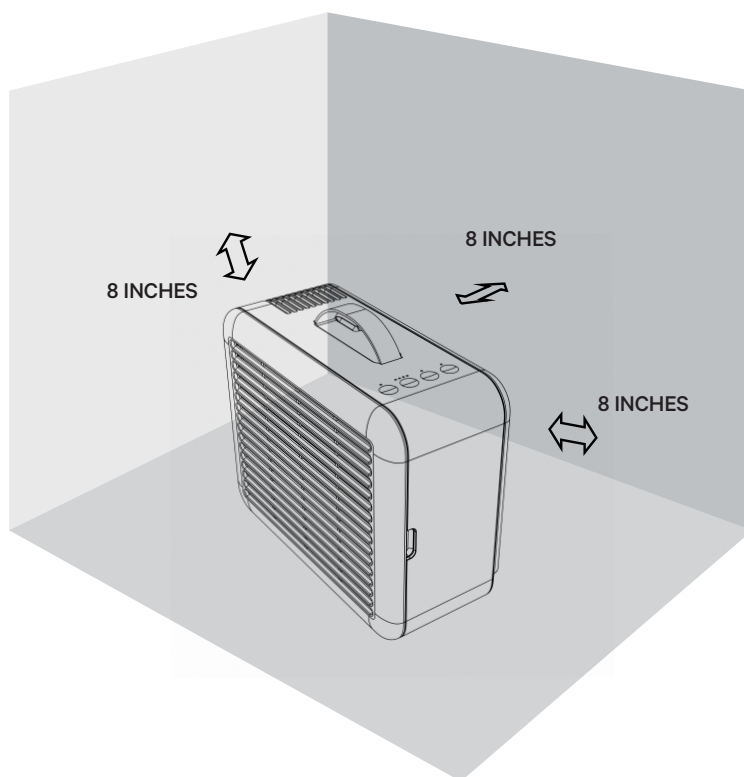
Includes power adapter. Adapter input: 100-240VAC, 50/60Hz

PLACEMENT OF AIR PURIFIER

In order to achieve optimal air circulation and filtration, make sure the air intake and output of the machine are more than 8 inches away from any obstacles.

Please keep the air purifier 3 ft away from other electrical appliances.

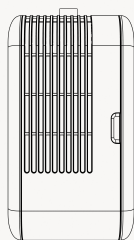
Do not obstruct the air intake or output to ensure adequate ventilation and maximum efficiency.



FILTER INSTALLATION

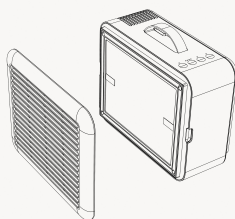
Step 1

Remove all packaging materials and place the machine on a dry, stable, level surface.



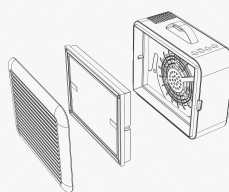
Step 2

Remove the filter cover by grabbing on both sides and pulling off.



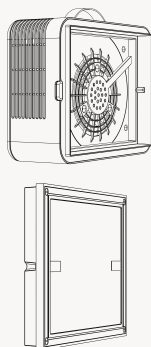
Step 3

Locate the tabs on each side of the filter and pull the filter out using the tabs.



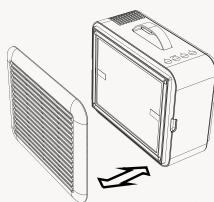
Step 4

Remove the plastic bag around the filter - don't forget this step!



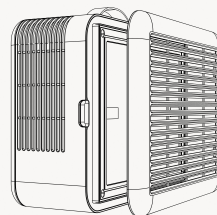
Step 5

Place the filter back inside the purifier.



Step 6

Align the filter cover to the unit. Once the cover gets close enough to the unit, magnets will snap the cover back into place.

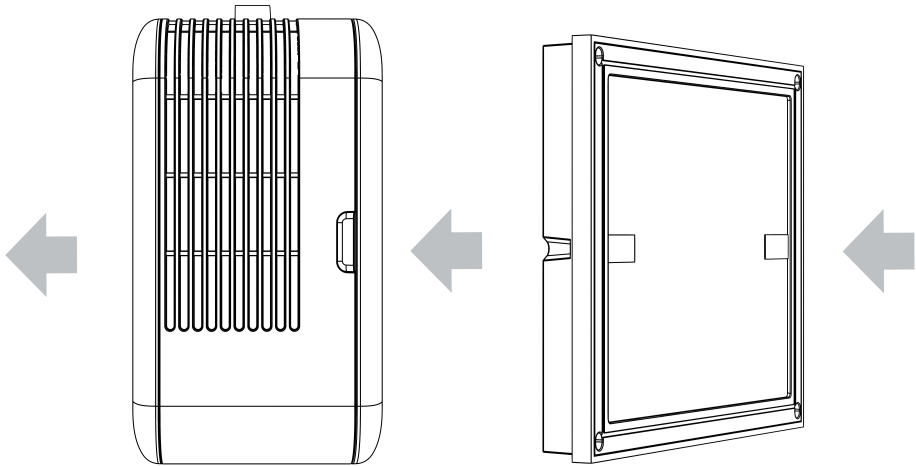


- Do not operate the purifier without a filter.
- Check to make sure the plastic bag around the filter has been removed before use.
- Only use genuine PuroAir filters with this purifier. Other filters may cause operational issues that will limit the effectiveness of the unit.



UNDERSTANDING THE ROLE OF FILTERS

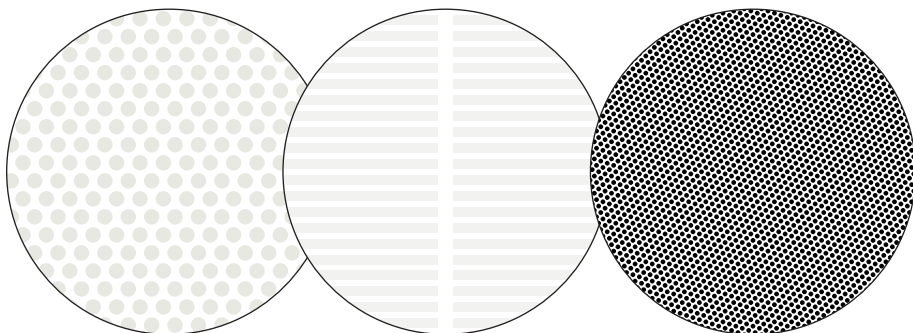
Filtered air flows into your space through the air outlet on the side of the product.



Unfiltered air is pulled into the air intake on the front of the product.

Dirty air is pulled through the filter, preventing contaminants from passing and filtered air flows through the fan and out into your space.

UNIQUE TRIPLE PURIFICATION TECHNOLOGY



Pre-Screen
Filter



High Efficiency
HEPA Filter

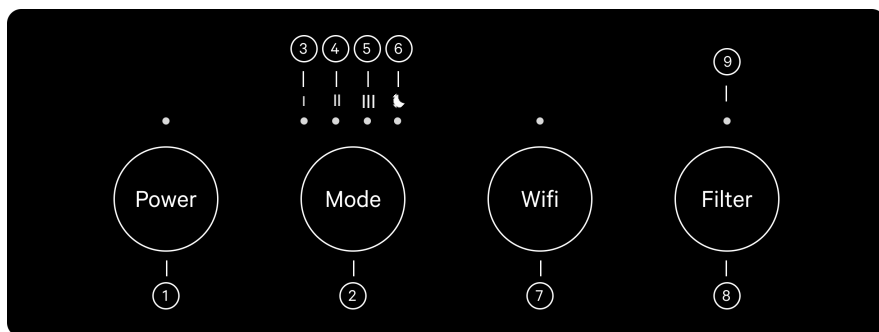


CarbonTech™
Activated Carbon Filter

High efficiency HEPA & activated carbon are combined in the same filter.



USING THE PURIFIER

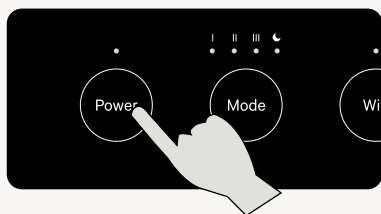


- | | |
|------------------------------|---------------------------|
| 1 Power button | 6 Sleep mode indicator |
| 2 Mode button | 7 Wifi button |
| 3 Low fan speed indicator | 8 Filter reset button |
| 4 Medium fan speed indicator | 9 Filter change indicator |
| 5 High fan speed indicator | |



FUNCTIONS IN DETAIL

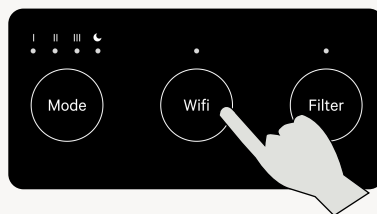
Powering on or off



Power Button

To turn the unit on, plug it in and then press the Power button. You will hear a beep and then the unit will start running at low fan speed and the Low fan speed indicator will illuminate. To turn the unit off, press the Power button again and all LEDs will turn off.

Wifi Connection

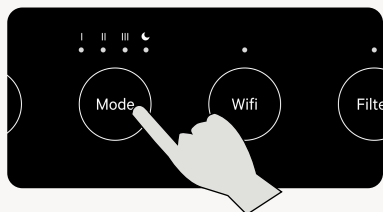


Wifi Button

To start pairing mode, press and hold the Wifi button for 3 seconds until the wifi indicator begins blinking. Then follow the instructions in the app to connect your device.

When the unit is powered on and is connected to wifi, the wifi indicator light will illuminate. The unit will stay connected to Wifi even if turned off, as long as it's plugged into power. If the unit loses power, it will try to reconnect once power is restored.

Fan & Sleep Modes



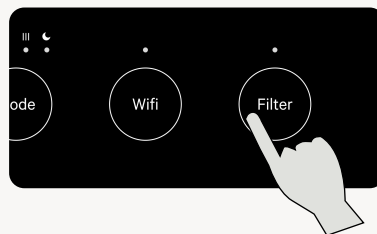
Mode Button

When first powered on, the Low fan speed indicator will illuminate to show that the unit is operating on low fan speed. Press the Mode button to cycle the fan between low, medium, high, and sleep fan speeds before cycling back to low.

Sleep Mode

When you enter the sleep mode, the sleep indicator light will dimly illuminate, all other lights will turn off, and the fan will be adjusted to a lower speed. To exit sleep mode, press any button and the sleep indicator will turn off and the unit will default to Low fan speed.

Filter Function



Filter Button

Your unit has a countdown to measure the useful life of your filter. When it is time to replace your filter, the Filter change indicator light will illuminate red and begin flashing. Once you replace the filter, hold down the Filter reset button for 3 seconds to reset the filter countdown.

MAINTENANCE & CLEANING



Unplug the power plug before cleaning the product.

Do not immerse the product in water or any other liquid.

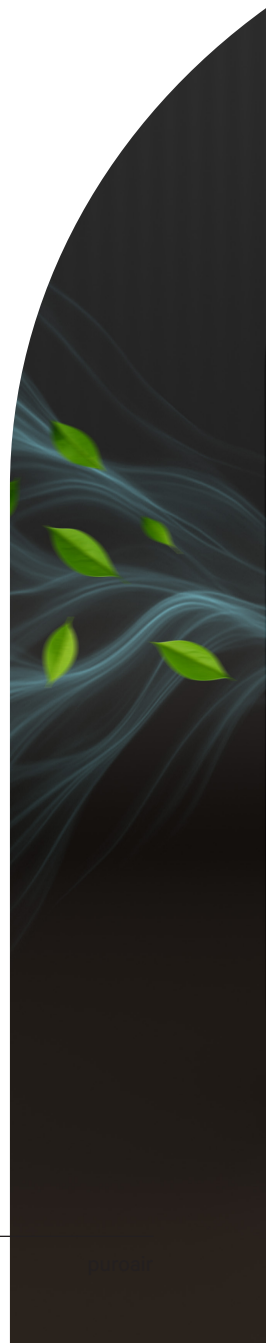
Do not use abrasives or corrosive cleaning agents.

The filter is not washable.

Clean air purifier

Clean the inside and outside of the purifier body regularly to prevent dust accumulation.

- Use a soft dry cloth to wipe dust off the purifier.
- Clean the air intake and output with a soft dry cloth.



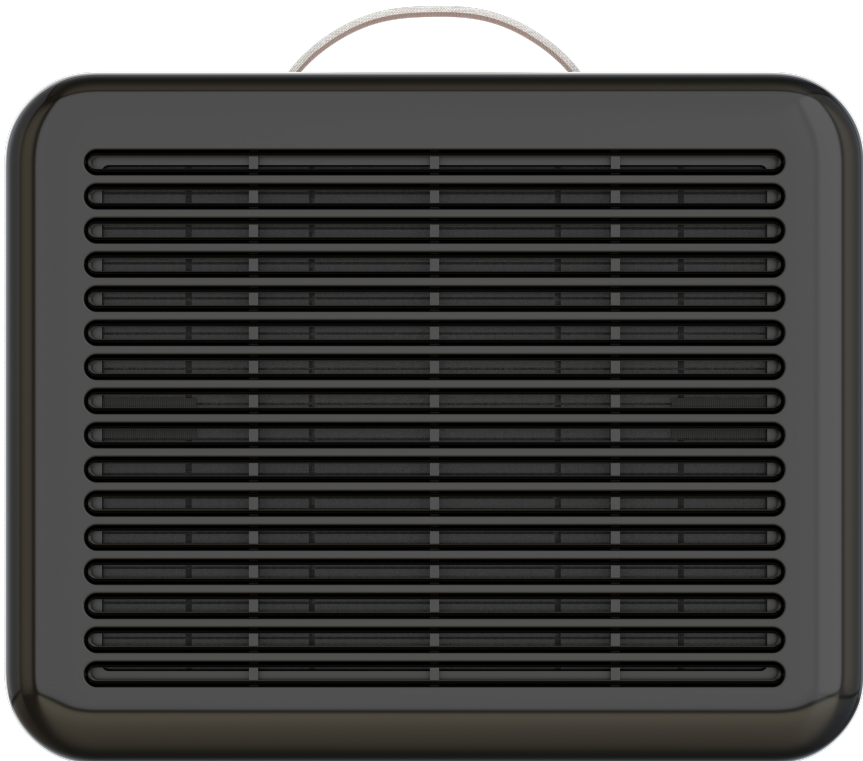


MACHINE TROUBLESHOOTING

Questions or Concerns?

Our US based team is here to help.

Email us at **help@getpuroair.com** or call us at **+1 (866) 552-9322**



State	Possible causes	Possible solution
Machine won't turn on	The power plug is not in place	Pull out the power plug and plug in the power again. Make sure the other side of the power cable is securely plugged into the unit.
	The power plug or wire is damaged	Please contact us at help@getpuroair.com
Fan is not working	The machine is not on	Plug in the power and turn on the machine again
	The motor is damaged	Please contact us at help@getpuroair.com
	Motor loose or foreign particles inside the machine	Please contact us at help@getpuroair.com
Poor purification performance or suboptimal purification capacity	The filter was not replaced	Replace with a new filter and be sure to hold down the Filter reset button for 3 seconds to countdown the useful life of the new filter.
	The air inlet or outlet of the machine is blocked	Use a soft, dry cloth to wipe away any excess particles. If this does not work, please contact us at help@getpuroair.com
	The plastic package of the filter is not removed	Remove the plastic package of the filter screen for reuse
	There is not proper clearance or space around the machine to ventilate it	Make sure that the air inlet and outlet of the machine are not less than 8 inches away from obstacles
	There is no filter in the machine	Make sure that the filter is placed in the machine in the direction indicated. Always use a genuine PuroAir filter for optimal performance.
	More than expected room coverage	Be sure to account for ceiling height as higher ceilings will impact the coverage area a purifier would need to address.

APP TROUBLESHOOTING

AIR PURIFIER NOT CONNECTING TO APP

1. CHECK WIFI CONNECTION

Ensure Wifi is Enabled: Verify that the Wifi on both the device and the smartphone/tablet is turned on.

Check Network Status: Ensure that the Wifi network is functioning properly and that other devices can connect to it.

Signal Strength: Ensure that the device is within range of the Wifi router and that there are no physical obstructions or interference from other devices.

2. VERIFY APP AND DEVICE COMPATIBILITY

App Version: Ensure that the app is up to date. Visit the app store to check for updates.

Device Compatibility: Confirm that your smartphone or tablet is compatible with both the app and the Wifi product.

3. RESTART DEVICES

Restart the Wifi Product: Power off the device, wait a few seconds, and then power it back on.

Restart the Router: Reboot the Wifi router to reset the connection.

Restart the Mobile Device: Restart your smartphone or tablet.

4. CHECK WIFI SETTINGS

Network Selection: Ensure that the device is connected to the correct Wifi network (e.g., 2.4 GHz vs. 5 GHz, as some devices may only work on one frequency band).

Wifi Password: Double-check that the correct Wifi password is entered in both the app and the device.

No Hidden SSID: Ensure that the Wifi network is not hidden. If it is, manually enter the SSID in the app. need to reset network settings on your smartphone or tablet. Be aware that this will remove all saved Wifi networks.

5. APP PERMISSIONS

Location Services: Ensure that location services are enabled on your mobile device, as some apps require this to find and connect to Wifi devices.

Permissions: Make sure the app has the necessary permissions to access Wifi, location, and other relevant features.

6. RESET NETWORK SETTINGS

Forget Network: On your mobile device, forget the Wifi network and reconnect to it.

Reset Network Settings: If the issue persists, you may need to reset network settings on your smartphone or tablet. Be aware that this will remove all saved Wifi networks.

7. REINSTALL THE APP

Uninstall and Reinstall: Uninstall the app from your mobile device and then reinstall it. This can resolve any software glitches.

8. FACTORY RESET THE WIFI PRODUCT

Reset to Default: If all else fails, perform a factory reset on the Wifi product. To perform a factory reset, press and hold the Power button for 10 seconds. Note that this will erase all settings and return the device to its original state.

9. CHECK FOR INTERFERENCE

Avoid Congested Channels: Ensure that the Wifi network is not on a congested channel, which can cause connectivity issues.

Minimize Interference: Move the device away from potential sources of interference, such as microwaves, cordless phones, and other wireless devices.

10. CONTACT SUPPORT

PuroAir's Commitment to Support: If the problem persists, contact us at appsupport@getpuroair.com for further assistance. We may provide additional troubleshooting steps or updates for your device.

AIR PURIFIER IS OFFLINE

1. CHECK POWER SUPPLY

Power Connection: Ensure the device is properly plugged in and receiving power. Check that the power outlet is functioning.

Power Button: Verify that the device is turned on. Some devices may have a physical power button or switch.

2. VERIFY WIFI CONNECTION

Wifi Status: Confirm that the Wifi router is online and broadcasting a signal. Check if other devices can connect to the Wifi network.

Signal Strength: Ensure the device is within range of the Wifi router. If the signal is weak, try moving the device closer to the router.

Network Congestion: If multiple devices are connected to the same network, try disconnecting a few to see if that resolves the issue.

3. RESTART DEVICES

Restart the Wifi Product: Power off the device, wait for a few seconds, and then power it back on.
Restart the Router: Reboot the Wifi router to refresh the connection.

Restart Connected Devices: Restart any other devices connected to the Wifi network to ensure they aren't causing interference.

4. CHECK WIFI NETWORK SETTINGS

Network Name (SSID): Ensure the device is connected to the correct Wifi network, especially if there are multiple networks available.

Password: Verify that the correct Wifi password is entered. If the password has changed, you'll need to update it on the device.

2.4 GHz vs. 5 GHz: Some devices only work on a 2.4 GHz network. Ensure the device is connected to the appropriate frequency band.

5. INSPECT ROUTER SETTINGS

SSID Visibility: Ensure the Wifi network's SSID is not hidden. If it is, you may need to manually enter the SSID in the device's settings.

MAC Address Filtering: Check if MAC address filtering is enabled on the router. If so, make sure the device's MAC address is added to the allowed list.

DHCP: Ensure that DHCP is enabled on the router to automatically assign IP addresses to connected devices.

6. UPDATE FIRMWARE/SOFTWARE

Device Firmware: Check if there are any firmware updates available for the device. Update if necessary.
Router Firmware: Ensure that the router's firmware is up to date.

App Updates: If the device is controlled via an app, ensure the app is updated to the latest version.

7. CHECK FOR INTERFERENCE

Physical Obstructions: Move the device to reduce any potential physical obstructions between it and the router (e.g., walls, metal objects).

Wireless Interference: Minimize interference from other wireless devices such as microwaves, cordless phones, or baby monitors.

8. RESET NETWORK SETTINGS

Forget and Reconnect: On the device, forget the Wifi network and then reconnect to it. This may resolve connection issues.

Reset Network Settings: If the device has an option to reset network settings, use this feature to clear any old or corrupt settings and then reconnect to the Wifi.

9. FACTORY RESET THE DEVICE

Restore to Factory Settings: If the device remains offline, perform a factory reset to restore it to its original settings. To perform a factory reset, press and hold the Power button for 10 seconds. This should only be done as a last resort, as it will erase all current settings and data.

10. CHECK INTERNET CONNECTION

ISP Status: Verify that your internet service provider (ISP) is not experiencing any outages. If there's a known issue, wait until service is restored.

11. CONTACT TECHNICAL SUPPORT

Manufacturer's Support: If none of the above steps work, contact PuroAir's technical support team at appsupport@getpuroair.com for further assistance. We may provide additional troubleshooting steps or updates for your device.

BROWSE OUR OTHER PRODUCTS:

AIR PURIFIERS



PuroAir 130i



PuroAir 240



PuroAir 400

REPLACEMENT AIR FILTERS:



PuroAir 130i Filter



PuroAir 240 Filter



PuroAir 400 Filter



HVAC MEGA Filter

READY TO REPLACE YOUR AIR FILTER?

Purchase replacement filters through [Walmart.com](https://www.walmart.com)

Genuine PuroAir Filters

PuroAir filters are high quality performance filters designed and tested to filter pollen, dust, pet dander, smoke, odors, and more.

Cost Savings

Every filter you receive through your subscription comes with a discount, saving you money compared to one-time purchases.

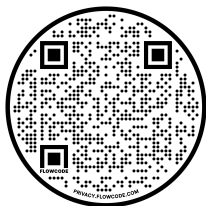
Hassle-Free:

No need to remember when to reorder filters—they arrive at your doorstep just when you need them.

Flexible Management

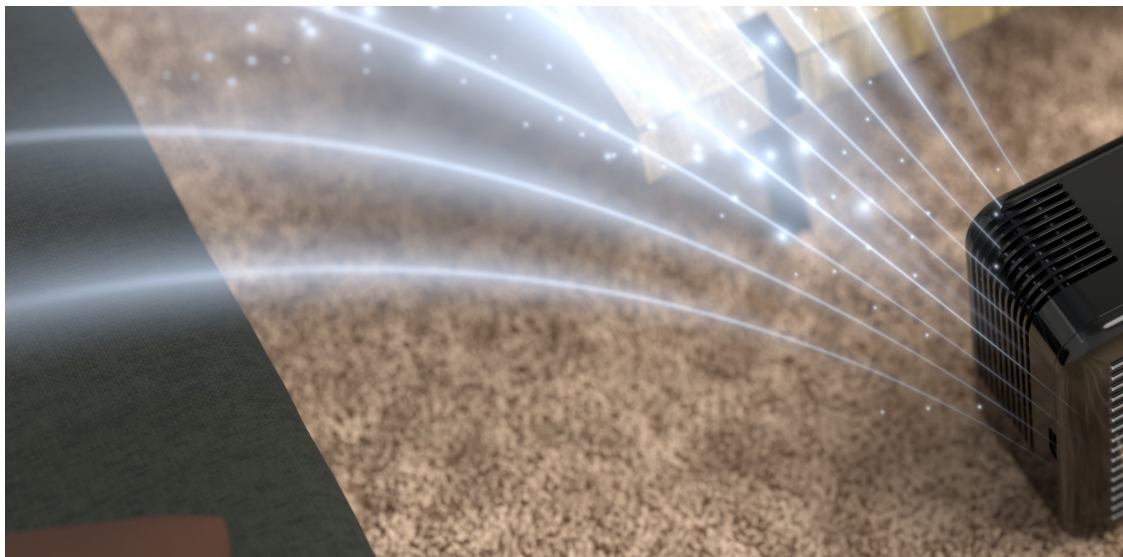
You can skip shipments or adjust your delivery schedule anytime to fit your needs.

Order your replacement filter today:



user manual





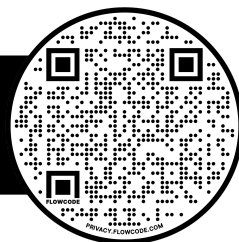
WARRANTY INFORMATION

Congratulations on your purchase of a PuroAir purifier! We stand by the quality of our products and are pleased to offer you peace of mind with our comprehensive warranty coverage.

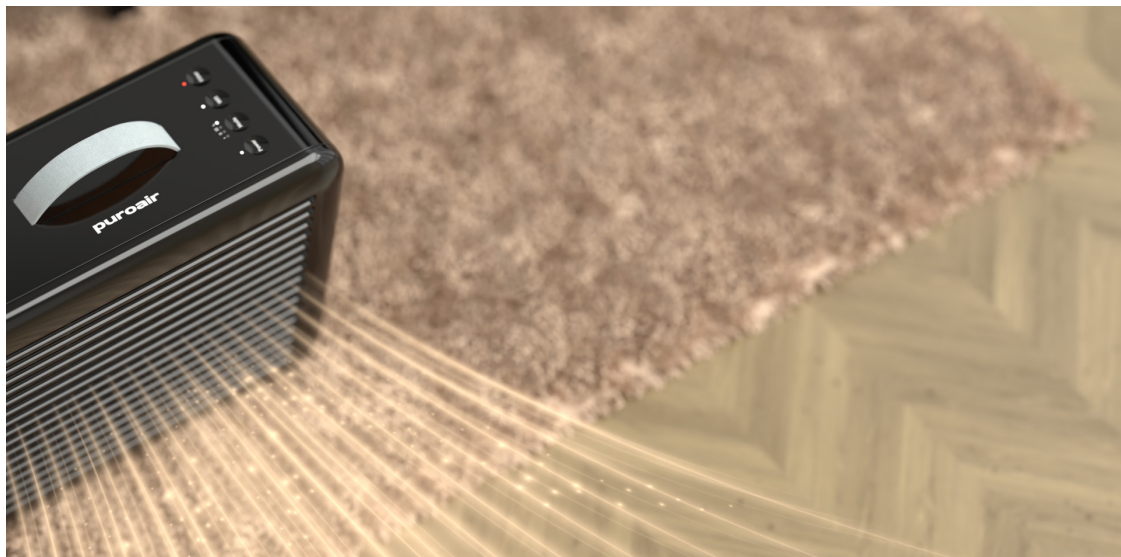
Purifier **Limited** Warranty:

All PuroAir purifiers purchased directly from us or through our authorized resellers include a 2-year warranty with registration. This covers any defects or issues with your device for up to two years from the date of purchase.

Register Your Free 2 Year Warranty



For detailed warranty information, please contact us at help@getpuroair.com.

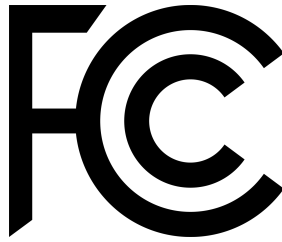


Purifier **Lifetime** Warranty:

We go even further for our loyal customers. By maintaining an active filter subscription, your purifier is covered under our exclusive Lifetime Warranty. This means as long as your filter subscription remains active, your purifier is protected against any defects or issues.

Note: Customers may be asked to provide order details or a receipt of an active filter subscription when using Lifetime Warranty benefits.

For detailed warranty information, please contact us at help@getpuroair.com.



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.



Meets California Ozone Emissions Limit. CARB Certified.



