## puroair

# PUROAIR 130i **USER MANUAL**



Download our app!

## QUICK START GUIDE



#### **DOWNLOAD THE APP:**



Download from Google Play Store.





Download from the Apple App Store.





#### **UNBOX YOUR PURIFIER:**

Carefully remove the purifier from its packaging.



#### PREPARE THE FILTER:

Locate the filter door and open it. Take out the filter, unwrap it, and place it back into the filter compartment. Close the filter door securely.



#### **POWER ON & SELECT MODE:**

A beep indicates that it's powering up. Press the "power mode" button and the light will cycle through modes as it configures automatically. Press "power mode" again to select a fan speed.



#### **REGISTER YOUR WARRANTY:**

Complete your warranty registration directly on your device.



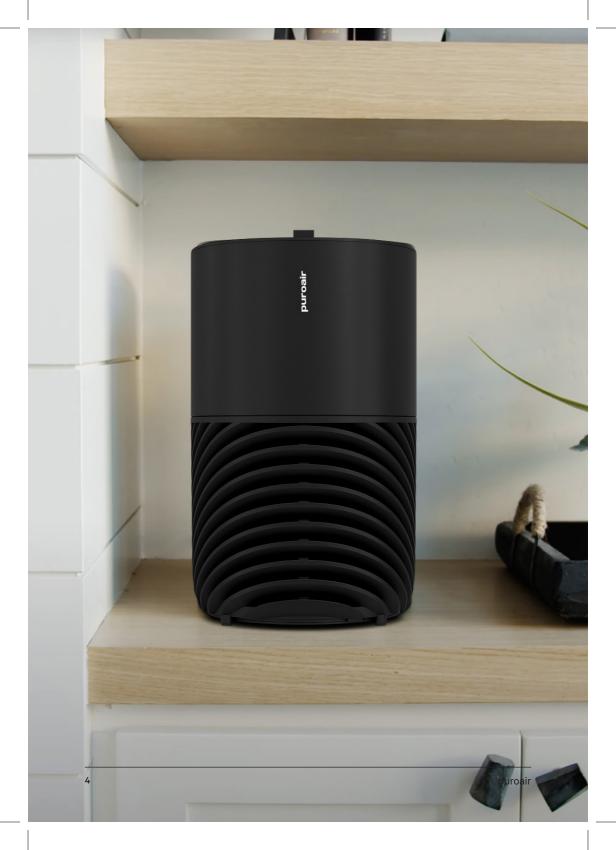


#### **CONNECT TO WI-FI:**

Follow the in-app instructions to connect your purifier to Wi-Fi.

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#### **PUROAIR APP SETUP**

For additional instructions on how to setup the app, visit getpuroair.com/pages/app-setup



#### **Download the PuroAir App**

To download the PuroAir App, scan the QR code or search "PuroAir" in the Apple App Store or Google Play Store.

#### Open the app and log in or sign up

**Note:** You must create your own PuroAir account to use third-party services and products. These will not work with a guest account.

#### **Connect to Wi-Fi:**

Press and hold the Wi-Fi button on your PuroAir device for 10–15 seconds until it starts flashing. This enables Bluetooth pairing mode.

Next, ensure your smartphone is connected to a 2.4GHz Wi-Fi network and that both Bluetooth and Location Services are turned on. Open the app and select the device to begin pairing. The app will guide you through the rest of the setup process.

#### To connect your PuroAir device, ensure the following:

- Your phone is connected to a 2.4GHz Wi-Fi network and has Location Services turned on.
- Your phone is within 5 feet of the PuroAir device for Bluetooth pairing.

Once connected, Location Services can be turned off.

#### Connect Amazon Alexa or Google Assistant

App can be used to connect your air purifier to Amazon Alexa™ or Google Assistant™. Follow in-app instructions to set up your voice assistant.

**Note:** customer must create their own PuroAir account to access voice assistants.

#### **Changing your Wi-Fi Network**

To disconnect Wi-Fi, press and hold the power button for 15 seconds until the Wi-Fi indicator turns off. This will restore the devices default settings and disconnect it from the app.

To reconnect the device, please follow the instructions in the PuroAir app for adding a device.

# SAFETY PRECAUTIONS

In order to avoid possible injury, damage to the unit, or damage to the surrounding areas, please pay attention to the following safety precautions.

If the power cord is damaged, do not attempt to repair it at home.

#### WARNING



Do not touch power plug with wet hands.



Before cleaning the purifier, make sure that the power supply has been disconnected.



Only 120V ~AC power supply should be used.



Fully plug in the air purifier before turning on.

If the plug is not fully inserted into the socket, it may cause electric shock or overheating.

Do not use damaged plugs or loose power



# Do not damage the power cord and socket.

When using the purifier, do not bind the wires. Using damaged wires may lead to electric shock, short circuit or fire.

Do not cut, twist, poke and pull wires, or place heavy objects on wires or sockets.



# Please clean the power plug regularly.

Pull out the power plug and clean it with a dry cloth (do not use a wet cloth).

If the appliance is not used for a long time, the power plug should be removed.



If you need to move the product, please disconnect the power first.

Be sure to move the product slowly.

Do not move the product by pulling the power cord.

Do not move the machine while the product is in operation. If you need to move the machine, please turn off the power.

## ♠ Do not use if:

If a switch does not work.

If the power cord or plug is abnormally hot.

If the fuse burns out.

If you notice a burnt odor or abnormal sound or vibration.

If there is any other abnormal phenomenon or fault.

#### WARNING



Do not disassemble or refit the air purifier without authorization.



Do not place rods or metal objects near or in the air outlet or opening.



Do not use benzene, thinner or other solvents to clean the air purifier.



Do not use this air purifier in a place with a high temperature, high humidity or a wet enviroment such as a bathroom.



Do not use the air purifier in a room with fumigation insecticides.

Chemical residues may accumulate in the unit and then be released from the air outlet which can be dangerous.

After using insecticide, the room should be thoroughly ventilated before using the air purfier.



Do not let volatile substances or combustible materials, such as tobacco and sparks, float into the purifier.

#### **ELECTROMAGNETIC FIELDS**

This product has been tested and evaluated for electromagnetic fields (EMF) emissions in accordance with applicable safety standards. The product is designed to comply with the international guidelines established by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) and the Institute of Electrical and Electronics Engineers (IEEE) for exposure to electromagnetic fields.

The levels of EMF generated by this product are well below the limits recommended by these standards, ensuring that the product is safe to use under normal operating conditions. The product has been tested in compliance with the relevant electromagnetic compatibility (EMC) and radio frequency (RF) safety standards, including:

**IEC/EN 62233:** Measurement methods for electromagnetic fields of household appliances and similar apparatus with regard to human exposure.

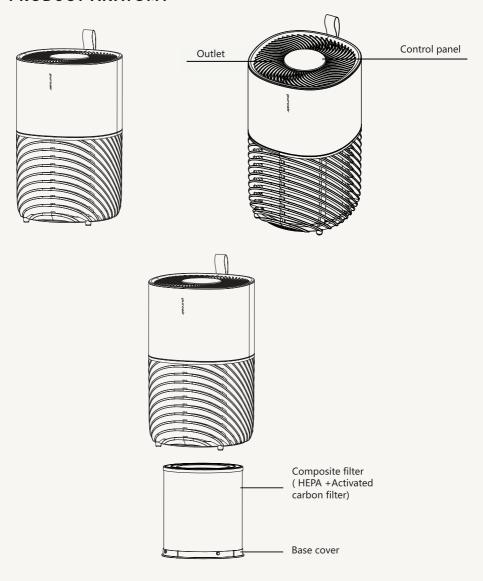
**IEEE C95.1-2019:** IEEE Standard for Safety Levels with Respect to Human Exposure to Electric, Magnetic, and Electromagnetic Fields.

**FCC CFR 47 Part 15:** Radio Frequency Devices, including RF exposure limits.

This product is safe for use as intended and does not pose any significant risk to health due to EMF exposure. Please follow the safety instructions provided in the user manual to ensure proper usage and handling of the product.

# PRODUCT INFORMATION

#### **PRODUCT ANATOMY**



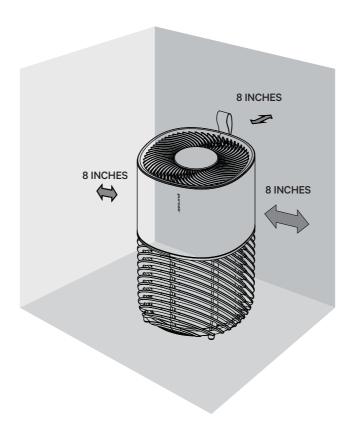


#### **PLACEMENT OF AIR PURIFIER**

In order to achieve optimal air circulation and filtration, make sure the air intake and output of the machine are more than 8 inches away from any obstacles.

Please keep the air purifier 3 ft away from other electrical appliances.

Do not obstruct the air intake or output to ensure adequate ventilation and maximum efficiency.



product information 11

#### FILTER INSTALLATION

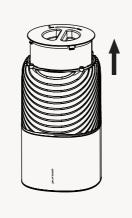
## Step 1

Remove all packaging materials and place the machine on a dry, stable, level surface.



## Step 2

Press the bottom cover with your fingers, turn it out in the unlocking direction, and take it out with the bottom cover facing upward.



## Step 3

Remove the filter inside the purifier.



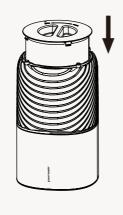
## Step 4

Remove the plastic bag around the filter - don't forget this step!



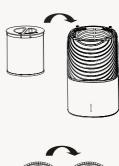
## Step 5

Place the filter back inside the purifier.



## Step 6

Twist the handle on the filter to lock it in place by aligning the two arrows.





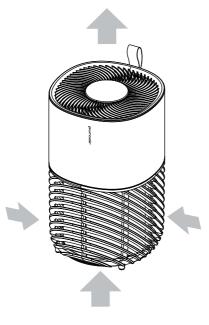


- Do not operate the purifier without a filter.
- Check to make sure the plastic bag around the filter has been removed before use.
- Only use genuine PuroAir filters with this purifier. Other filters may cause operational issues that will limit the effectiveness of the unit.

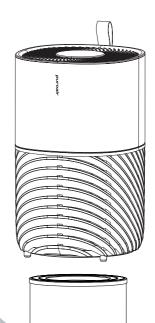


#### UNDERSTANDING THE ROLE OF FILTERS

Filtered air flows into your space through the air outlet.

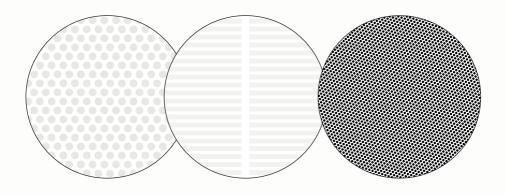


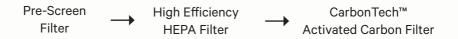
Unfiltered air is pulled into the bottom air intake.



Dirty air is pulled through the filter, preventing contaminants from passing and filtered air flows upward through the fan and out into your space.

## UNIQUE TRIPLE PURIFICATION TECHNOLOGY





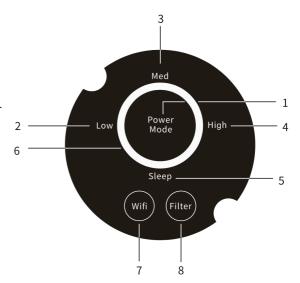
High efficiency HEPA & activated carbon are combined in the same filter.



## USING THE PURIFIER

#### **CONTROL PANEL KEY**

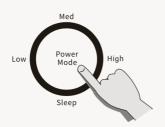
- 1 Power
- (2) Low fan speed indicator
- (3) Medium fan speed indicator
- (4) High fan speed indicator
- (5) Sleep speed indicator
- (6) Fan speed indicator light
- (7) Wi-Fi button indicator
- 8 Filter reset





#### **FUNCTIONS IN DETAIL**

#### Powering on or off



#### **Power Button**

To turn the unit on, press the Power Mode button. When it's on, the mode selected will light up in white and stay on. To turn the unit off, press and hold the Power Mode button for 3 seconds. All lights, including the Power Mode indicator, will turn off.

#### **Power Ring**

When the unit is on, the Power Ring will light up to show the mode.

#### **Calibration Mode**

When you plug in and turn on the unit, it will automatically enter Calibration Mode. The Power Ring will light up twice, and then dim until you determine a Mode. Press "Power Mode" to change the fan speed.

#### Wi-Fi Connection



#### **Wi-Fi Button**

When the unit is powered on, the Wi-Fi button will light up in white. The unit will stay connected to Wi-Fi even if turned off, as long as it's plugged into power. If the unit loses power, it will try to reconnect once power is restored.

To start pairing mode, press and hold the Wi-Fi button.

#### Wi-Fi Ring

The Wi-Fi Ring will be white during normal operation.

Pairing Mode - the Wi-Fi Ring will flash white while connecting. Once connected, it will stay solid white. If unsuccessful, the Wi-Fi Bar will turn off.

Normal operation - The Wi-Fi Ring stays on when connected. If the unit loses power, it will flash while trying to reconnect. Once successful, it stays on. If it fails to reconnect, it will turn off.

#### Mode Ring & Sleep Mode



#### **Mode Button**

When powered on, the Mode button lights up in white. Pressing it will cycle the fan between Low, Med, High, Sleep, then back to Low.

#### **Power Mode Ring**

In Low Mode, the Power Ring lights up partially.

In Medium Mode, the Power Ring lights up halfway.

In High Mode, the Power Ring is fully lit.

In Sleep Mode, the Power Ring will turn off and Sleep will be illuminated.

#### **Sleep Mode**

When the unit is on, the word "Sleep" is lit up in white. After a few seconds, however, it will dim. To exit Sleep Mode, press the Power Mode button again, and all lights will return to normal.

#### Filter Reset



#### **Filter Button**

The Filter button is blue by default and will light up in red when it's time to replace the filter. To reset it after replacing the filter, press and hold the Filter button for 3 seconds.



# MAINTENANCE & CLEANING



Unplug the power plug before cleaning the product.

Do not immerse the product in water or any other liquid.

Do not use abrasives or corrosive cleaning agents.

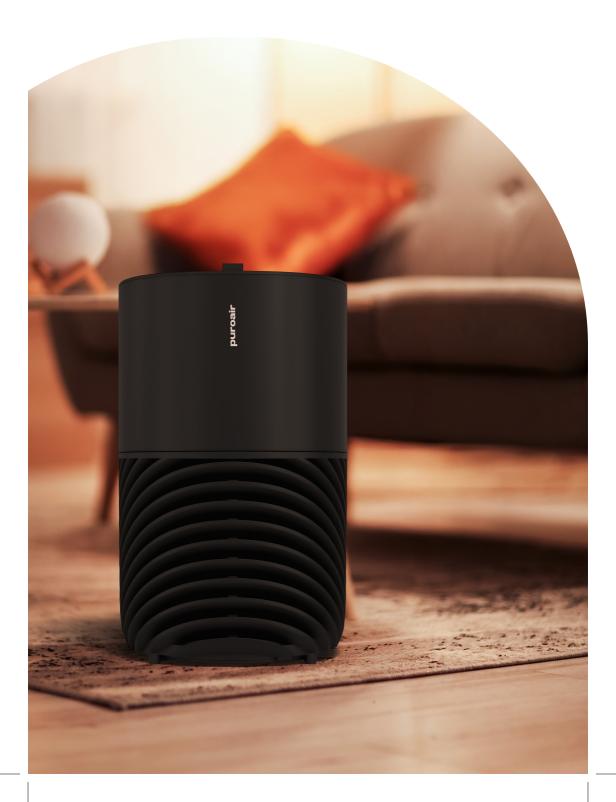
The filter is not washable.

#### Clean air purifier

Clean the inside and outside of the purifier body regularly to prevent dust accumulation.

- Use a soft dry cloth to wipe dust off the purifier.
- Clean the air intake and output with a soft dry cloth.





# MACHINE TROUBLESHOOTING

## **Questions or Concerns?**

Our US based team is here to help.

Email us at help@getpuroair.com or call us at +1 (866) 552-9322



State	Possible causes	Possible solution
Machine won't turn on	The power plug is not in place	Pull out the power plug and plug in the power again
	The power plug or wire is damaged	Contact us at help@getpuroair.com
Fan is not working	The machine is not on	Plug in the power and turn on the machine again
	The motor is damaged	Contact us at help@getpuroair.com
	Motor loose or foreign particles inside the machine	Contact us at help@getpuroair.com
Poor purification performance or suboptimal purification capacity	The filter was not replaced	Replace with a new filter (you can find filters at getpuroair.com)
. ,	The air inlet or outlet of the machine is blocked	Use a soft, dry cloth to wipe away any excess particles. If this does not work, please contact us at help@getpuroair.com
	The plastic package of the filter is not removed	Remove the plastic package of the filter screen for reuse
	There is not proper clearance or space around the machine to ventilate it	Make sure that the air inlet and outlet of the machine are not less than 8 inches away from obstacles
	There is no filter in the machine	Make sure that the filter is placed in the machine in the direction indicated
	More than expected room coverage	Recheck whether the area of the used room is consistent with the specified area of the purifier

## APP TROUBLESHOOTING

#### AIR PURIFIER NOT CONNECTING TO APP

#### 1. CHECK WI-FI CONNECTION

Ensure Wi-Fi is Enabled: Verify that the Wi-Fi on both the device and the smartphone/tablet is turned on.

Check Network Status: Ensure that the Wi-Fi network is functioning properly and that other devices can connect to it

Signal Strength: Ensure that the device is within range of the Wi-Fi router and that there are no physical obstructions or interference from other devices.

#### 2. VERIFY APP AND DEVICE COMPATIBILITY

App Version: Ensure that the app is up to date. Visit the app store to check for updates.

Device Compatibility: Confirm that your smartphone or tablet is compatible with both the app and the Wi-Fi product.

#### 3. RESTART DEVICES

Restart the Wi-Fi Product: Power off the device, wait a few seconds, and then power it back on.

Restart the Router: Reboot the Wi-Fi router to reset the connection.

Restart the Mobile Device: Restart your smartphone or tablet.

#### 4. CHECK WI-FI SETTINGS

Network Selection: Ensure that the device is connected to the correct Wi-Fi network (e.g., 2.4 GHz vs. 5 GHz, as some devices may only work on one frequency band).

Wi-Fi Password: Double-check that the correct Wi-Fi password is entered in both the app and the device. No Hidden SSID: Ensure that the Wi-Fi network is not hidden. If it is, manually enter the SSID in the app. need to reset network settings on your smartphone or tablet. Be aware that this will remove all saved Wi-Fi networks.

#### 5. APP PERMISSIONS

Location Services: Ensure that location services are enabled on your mobile device, as some apps require this to find and connect to Wi-Fi devices.

Permissions: Make sure the app has the necessary permissions to access Wi-Fi, location, and other relevant features

#### **6. RESET NETWORK SETTINGS**

Forget Network: On your mobile device, forget the Wi-Fi network and reconnect to it.

Reset Network Settings: If the issue persists, you may need to reset network settings on your smartphone or tablet. Be aware that this will remove all saved Wi-Fi networks.

#### 7. REINSTALL THE APP

Uninstall and Reinstall: Uninstall the app from your mobile device and then reinstall it. This can resolve any software glitches.

#### 8. FACTORY RESET THE WI-FI PRODUCT

Reset to Default: If all else fails, perform a factory reset on the Wi-Fi product. To perform a factory reset, press and hold the Wi-Fi button for 10 seconds. Note that this will erase all settings and return the device to its original state.

#### 9. CHECK FOR INTERFERENCE

Avoid Congested Channels: Ensure that the Wi-Fi network is not on a congested channel, which can cause connectivity issues.

Minimize Interference: Move the device away from potential sources of interference, such as microwaves, cordless phones, and other wireless devices.

#### 10. CONTACT SUPPORT

PuroAir's Commitment to Support: If the problem persists, contact us at appsupport@getpuroair.com for further assistance. We may provide additional troubleshooting steps or updates for your device.

#### AIR PURIFIER IS OFFLINE

#### 1. CHECK POWER SUPPLY

Power Connection: Ensure the device is properly plugged in and receiving power. Check that the power outlet is functioning.

Power Button: Verify that the device is turned on. Some devices may have a physical power button or switch

#### 2. VERIFY WI-FI CONNECTION

*Wi-Fi Status*: Confirm that the Wi-Fi router is online and broadcasting a signal. Check if other devices can connect to the Wi-Fi network.

Signal Strength: Ensure the device is within range of the Wi-Fi router. If the signal is weak, try moving the device closer to the router

Network Congestion: If multiple devices are connected to the same network, try disconnecting a few to see if that resolves the issue.

#### 3. RESTART DEVICES

Restart the Wi-Fi Product: Power off the device, wait for a few seconds, and then power it back on. Restart the Router: Reboot the Wi-Fi router to refresh the connection.

Restart Connected Devices: Restart any other devices connected to the Wi-Fi network to ensure they aren't causing interference.

#### 4. CHECK WI-FI NETWORK SETTINGS

Network Name (SSID): Ensure the device is connected to the correct Wi-Fi network, especially if there are multiple networks available.

Password: Verify that the correct Wi-Fi password is entered. If the password has changed, you'll need to update it on the device.

2.4 GHz vs. 5 GHz: Some devices only work on a 2.4 GHz network. Ensure the device is connected to the appropriate frequency band.

#### **5. INSPECT ROUTER SETTINGS**

SSID Visibility: Ensure the Wi-Fi network's SSID is not hidden. If it is, you may need to manually enter the SSID in the device's settings.

MAC Address Filtering: Check if MAC address filtering is enabled on the router. If so, make sure the device's MAC address is added to the allowed list.

DHCP: Ensure that DHCP is enabled on the router to automatically assign IP addresses to connected davices

#### 6. UPDATE FIRMWARE/SOFTWARE

Device Firmware: Check if there are any firmware updates available for the device. Update if necessary. Router Firmware: Ensure that the router's firmware is up to date.

App Updates: If the device is controlled via an app, ensure the app is updated to the latest version.

#### 7. CHECK FOR INTERFERENCE

Physical Obstructions: Move the device to reduce any potential physical obstructions between it and the router (e.g., walls, metal objects).

Wireless Interference: Minimize interference from other wireless devices such as microwaves, cordless phones, or baby monitors.

#### 8. RESET NETWORK SETTINGS

Forget and Reconnect: On the device, forget the Wi-Fi network and then reconnect to it. This may resolve connection issues

Reset Network Settings: If the device has an option to reset network settings, use this feature to clear any old or corrupt settings and then reconnect to the Wi-Fi

#### 9. FACTORY RESET THE DEVICE

Restore to Factory Settings: If the device remains offline, perform a factory reset to restore it to its original settings. To perform a factory reset, press and hold the Wi-Fi button for 10 seconds. This should only be done as a last resort, as it will erase all current settings and data.

#### 10. CHECK INTERNET CONNECTION

ISP Status: Verify that your internet service provider (ISP) is not experiencing any outages. If there's a known issue, wait until service is restored.

#### 11. CONTACT TECHNICAL SUPPORT

Manufacturer's Support: If none of the above steps work, contact PuroAir's technical support team at appsupport@getpuroair.com for further assistance. We may provide additional troubleshooting steps or updates for your device.

# FCC STATEMENTS

#### FEDERAL COMMUNICATION COMMISSION INTERFERENCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

#### **FCC RADIATION EXPOSURE**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

#### Important Note:

- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- To ensure compliance with FCC RF exposure requirements, use only the supplied or approved antenna(s) or accessories. Unauthorized antennas, modifications, or attachments could damage the transmitter and may violate FCC regulations.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

If you have any questions about this FCC radiation exposure statement, please refer to the product manual or contact customer support.

# BROWSE OUR OTHER PRODUCTS:

#### **AIR PURIFIERS**







PuroAir 130i

PuroAir 240

PuroAir 400

#### **REPLACEMENT AIR FILTERS:**









PuroAir 400 Filter

**SAVE \$15** with code **UM15** on new purifiers.

getpuroair.com

# READY TO REPLACE YOUR AIR FILTER?

Join our Filter Subscription program and receive amazing benefits:

#### **Cost Savings**

Every filter you receive through your subscription comes with a discount, saving you money compared to one-time purchases.

Plus, earn rewards points on every shipment with our Loyalty Program!

#### **Lifetime Warranty:**

Your purifier is covered under our Lifetime Warranty for as long as your subscription remains active.

#### Hassle-Free:

No need to remember when to reorder filters—they arrive at your doorstep just when you need them.

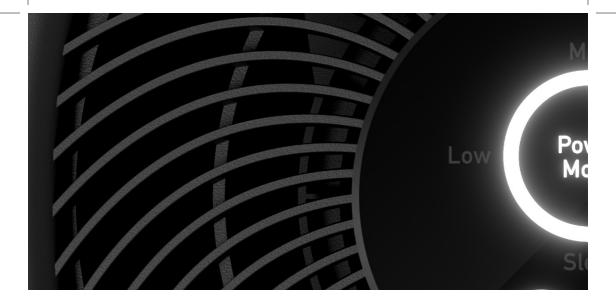
#### **Flexible Management**

You can skip shipments or adjust your delivery schedule anytime to fit your needs.

# Order your replacement filter today:







## WARRANTY INFORMATION

Congratulations on your purchase of a PuroAir purifier! We stand by the quality of our products and are pleased to offer you peace of mind with our comprehensive warranty coverage.

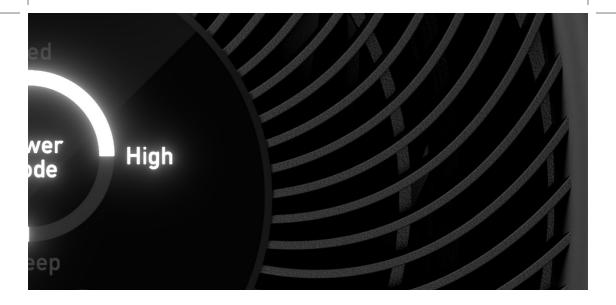
## Purifier **Limited** Warranty:

All PuroAir purifiers purchased directly from us or through our authorized resellers include a 2-year warranty with registration. This covers any defects or issues with your device for up to two years from the date of purchase.



To register your purifier for our Warranty, please complete the registration details through the PuroAir app or on our website.

For detailed warranty information, please visit getpuroair.com/policies/refund-policy





## Purifier Lifetime Warranty:

We go even further for our loyal customers. By maintaining an active filter subscription, your purifier is covered under our exclusive Lifetime Warranty. This means as long as your filter subscription remains active, your purifier is protected against any defects or issues.



To register your purifier for our Warranty, please complete the registration details through the PuroAir app or on our website.

For detailed warranty information, please visit getpuroair.com/policies/refund-policy







This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and



Meets California Ozone Emissions Limit. CARB Certified.



# CUSTOMER SUPPORT

If you have any questions or concerns about your new product, replacement filters, or your subscription, please contact our US-based Customer Support team.



help@getpuroair.com +1 (866) 552-9322 Monday-Friday, 8:00am-5:00pm MST



Phoenix Headquarters 1001 N. Central Ave. | 6th Floor Phoenix, AZ 85012, USA

For app-related questions, please email our app support team at appsupport@getpuroair.com.

# For filter replacements and new purifiers visit: **puroair.com**

