

**puroair**

PUROAIR 240 AIR PURIFIER  
**USER MANUAL**

# TABLE OF CONTENTS

---

<b>Safety precautions</b>	<b>4</b>
---------------------------	----------

---

Product information	6
Control panel	7
Removal of base cover	8
Placement of air purifier	9
Setup for first use	10
Understand the role of filters	12
3 stage filter	14
Turning on the purifier and auto mode	17
Manual & automatic mode	10
Fan speed, timer, sleep mode and filter reset	18
Child lock function	19
Maintenance	20
Troubleshooting	22
Other products	24
Filter subscriptions	25
Warranty	26
Sensor test	28
Customer support	31





**puro**air

# SAFETY PRECAUTIONS

In order to avoid possible injury or financial loss to you or others, please pay attention to the following safety precautions.

**If the power cord is damaged, do not attempt to repair it at home.**

## WARNING



**Do not touch power plug with wet hands.**



**Before cleaning the purifier, make sure that the power supply has been disconnected.**



**Only 120V ~AC power supply should be used.**



**Fully plug in the air purifier before turning on.**

If the plug is not fully inserted into the socket, it may cause electric shock or overheating.

Do not use damaged plugs or loose power outlets.



**Do not damage the power cord and socket.**

When using the purifier, do not bind the wires. Using damaged wires may lead to electric shock, short circuit or fire.

Do not cut, twist, poke and pull wires, or place heavy objects on wires or sockets.



**Please clean the power plug regularly.**

Pull out the power plug and clean it with a dry cloth (do not use a wet cloth).

If the appliance is not used for a long time, the power plug should be removed.



- If you need to move the product, please disconnect the power first.
- Be sure to move the product slowly.
- Do not move the product by pulling the power cord.
- Do not move the machine while the product is in operation. If you need to move the machine, please turn off the power.



#### **Do not use if:**

- If a switch does not work.
- If the power cord or plug is abnormally hot.
- If the fuse burns out.
- If you notice a burnt odor or abnormal sound or vibration.
- If there is any other abnormal phenomenon or fault.

## **WARNING**



**Do not disassemble or refit the air purifier without authorization.**



**Do not place rods or metal objects near or in the air outlet or opening.**



**Do not use benzene, thinner or other solvents to clean the air purifier.**



**Do not use this air purifier in a place with a high temperature, high humidity or a wet environment such as a bathroom.**



**Do not use the air purifier in a room with fumigation insecticides.**

Chemical residues may accumulate in the unit and then be released from the air outlet which can be dangerous.

After using insecticide, the room should be thoroughly ventilated before using the air purifier.

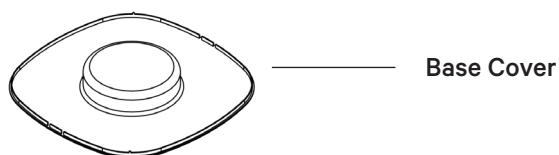
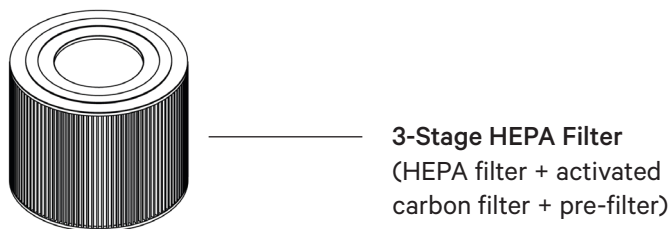
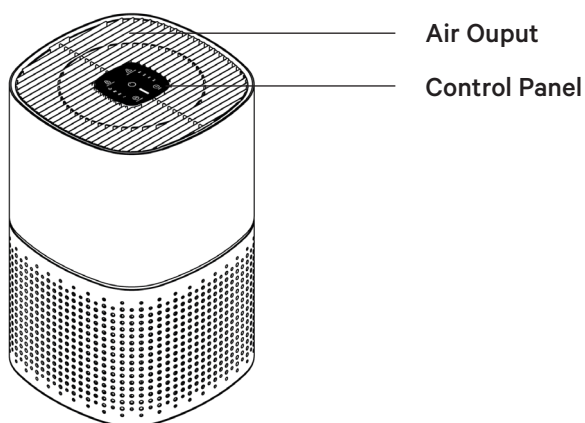


**Do not let volatile substances or combustible materials, such as tobacco and sparks, float into the purifier.**

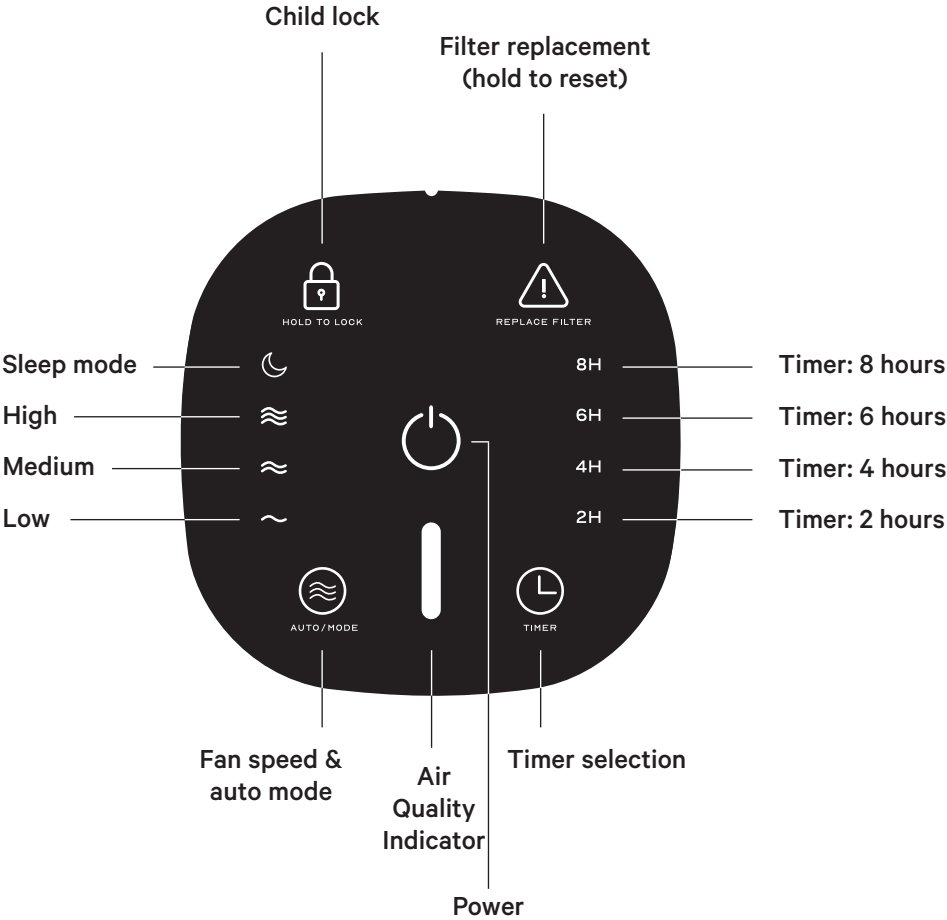
# PRODUCT INFORMATION

---

## ANATOMY



CONTROL PANEL KEY

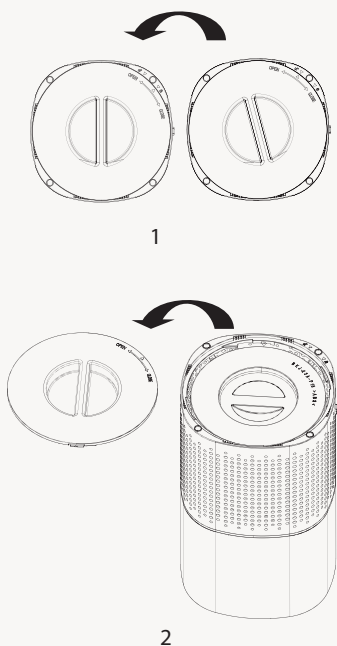


---

## REMOVAL OF BASE COVER

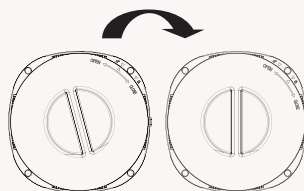
### Remove the base

Twist handle to remove base cover from the unit.



### Re-install base

To re-install the base, press the unlock key to align and screw it in the locking direction.



---

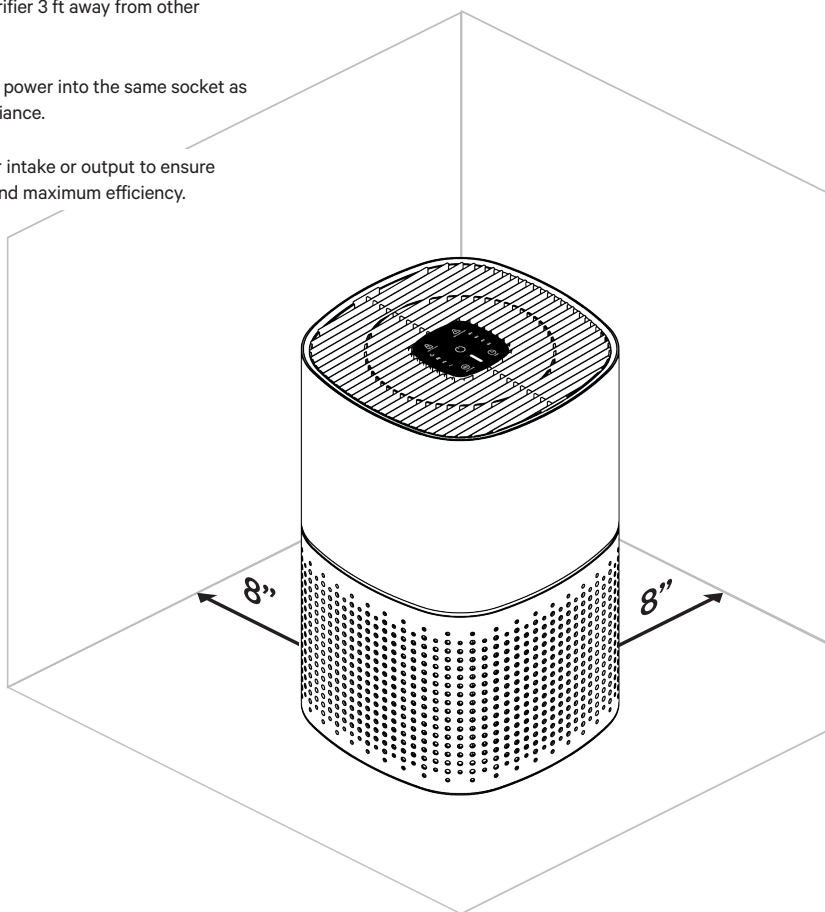
## OPTIMAL PLACEMENT OF AIR PURIFIER

In order to achieve optimal air circulation and filtration, make sure the air intake and output of the machine are more than 8 inches away from any obstacles.

Please keep the air purifier 3 ft away from other electrical appliances.

Please do not plug the power into the same socket as another electrical appliance.

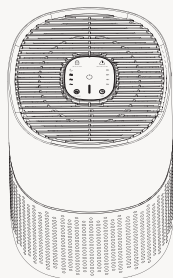
Do not obstruct the air intake or output to ensure adequate ventilation and maximum efficiency.



## REMOVING FILTER PACKAGING FOR FIRST USE

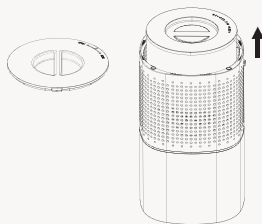
### Step 1

Remove all packaging materials and place the machine on a dry, stable, level surface.



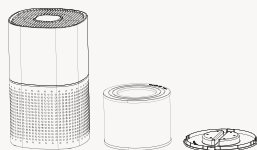
### Step 2

Unscrew the base cover on the bottom of the purifier by twisting it counter clockwise.



### Step 3

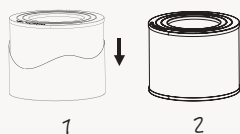
Remove the filter from inside the purifier.





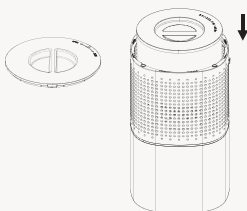
### Step 4

Remove the packing material from around the filter.



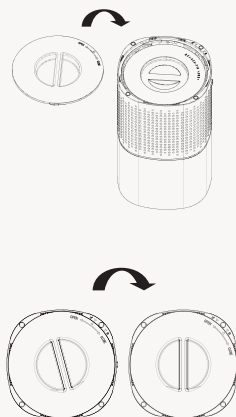
### Step 5

Place the filter back into the purifier, with the white handle facing up.



### Step 6

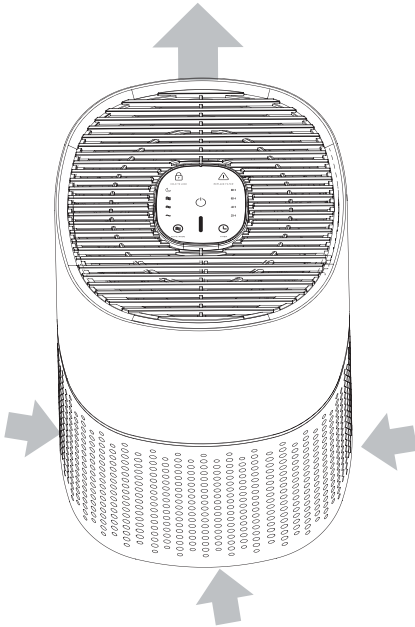
Screw in the base cover until it is tight.



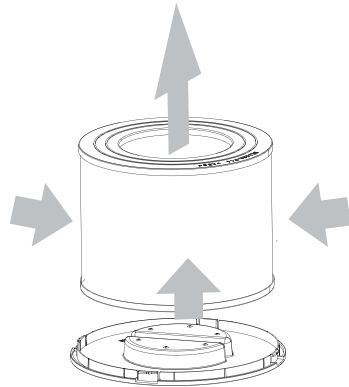
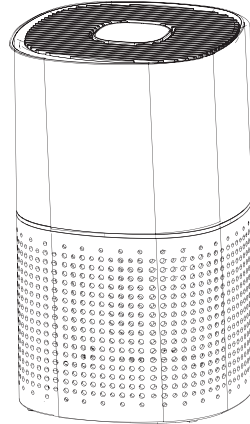
---

## UNDERSTANDING THE ROLE OF FILTERS

Clean, filtered air flows out of the top of the purifier.



Polluted air enters through the 360 intake.



Polluted air enters through the air intake and is pushed through the filter which removes pollutants and flows through the air output on top of the purifier.

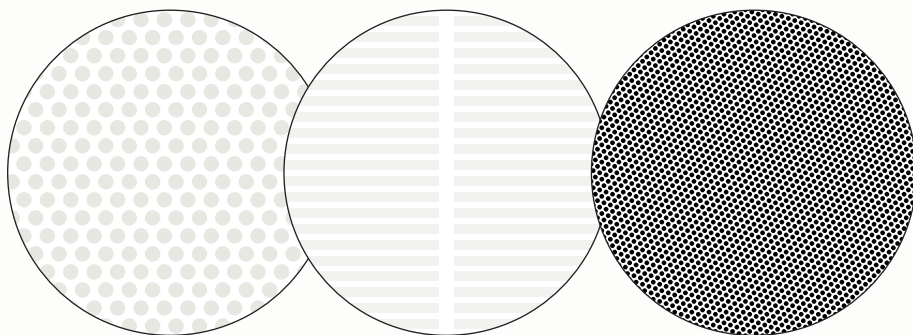


Only use genuine PuroAir filters with this purifier. Alternative filters can cause operational issues and impact the quality of air purification.



---

## UNIQUE TRIPLE PURIFICATION TECHNOLOGY



Prefilter  
Screen



High Efficiency  
HEPA Filter



High Efficiency  
Activated Carbon

---



puroair



# IMPORTANT FUNCTIONS

## Turning on the purifier



Press the power button to power on the purifier. The machine will enter auto mode and the automatic light will illuminate and the air quality indicator will display as orange while the purifier calibrates. After a 10-20 second calibration, the air quality indicator will be displayed based on the quality of the air surrounding the unit. When the purifier is running in auto mode, the fan speed will be selected automatically based on the air quality detected.

To turn off the product, press the power button again or unplug the purifier from the outlet.

## Manual mode + automatic mode



### Manual mode

After powering on, the air purifier is in standby mode. Press the power button to start the air purifier. To enter auto mode, press the fan speed adjustment button (labelled “auto/mode”). To manually set the fan speed, press the auto/mode button again until the unit reaches the fan speed as desired. If you continue to press this button, it will cycle through low, medium, high, and sleep. After adjusting the fan speed, the product runs continually at that speed.

### Auto mode

When in auto mode, the purifier will automatically adjust the fan speed and air quality indicator light based on the quality of air surrounding the unit.

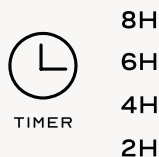
Color	Air Quality	Fan Speed
●	Acceptable	Low
●	Moderate (Some pollutants detected)	Medium
●	Poor (High level of pollutants)	High

## Fan



To enter auto mode, press the fan speed adjustment button (labeled “auto/mode”). To manually set the fan speed, press the auto/mode button again until the unit reaches the fan speed as desired.

## Timer setting



To run the purifier for a specific amount of time, select the timer button. The purifier can be selected in 2 hours, 4 hours, 6 hours or 8 hours.

## Sleep function



When the product is running, press the fan speed button until the sleep indicator is illuminated. When in sleep mode, the fan will run at a low speed, and other indicators will be off.

## Reset function



When the replace filter light is illuminated, the current filter needs to be replaced with a new one. Filters can be found at [getpuroair.com](http://getpuroair.com).

After the filter is replaced, press the “replace filter” button for 5-10 seconds. This will reset the filter sensor.



## Child lock

---



HOLD TO LOCK

Child lock prevents any other functions from being used. To enable child lock, press and hold the lock button for 5 seconds. The lock will illuminate and all functions will be locked. If any other button is pressed, the lock indicator will flash 3 times.

To disable child lock, press and hold the child lock button for 5 seconds and all functions will return to normal.



# MAINTENANCE & CLEANING



- Unplug the power plug before cleaning the product.
- Do not immerse the product in water or any other liquid.
- Do not use abrasives or corrosive cleaning agents.
- The filter is not washable.

## Clean air purifier

---

Clean the inside and outside of the purifier body regularly to prevent dust accumulation.

- Use a soft dry cloth to wipe the dust off the purifier.
- Clean the air intake and output with a soft dry cloth.



# TROUBLESHOOTING

## **Problem?**

Our Phoenix based team is here to help.

Email us at [help@getpuroair.com](mailto:help@getpuroair.com)!



State	Possible causes	Possible solution
<b>Machine won't turn on</b>	The power plug is not in place	Pull out the power plug and plug in the power again
	The power plug or wire is damaged	Contact us at <a href="mailto:help@getpuroair.com">help@getpuroair.com</a>
<b>Fan is not working</b>	The machine is not on	Plug in the power and turn on the machine again
	The motor is damaged	Contact us at <a href="mailto:help@getpuroair.com">help@getpuroair.com</a>
	Motor loose or foreign particles inside the machine	Contact us at <a href="mailto:help@getpuroair.com">help@getpuroair.com</a>
<b>Poor purification performance or suboptimal purification capacity</b>	The filter was not replaced	Replace with a new filter (you can find filters at <a href="http://getpuroair.com">getpuroair.com</a> )
	The air inlet or outlet of the machine is blocked	Contact customer service center or dealer
	The plastic package of the filter is not removed	Remove the plastic package of the filter screen for reuse
	There is not proper clearance or space around the machine to ventilate it	Make sure that the air inlet and outlet of the machine are not less than 3 feet away from the obstacles
	There is no filter in the machine	Make sure that the filters are placed in the machine in the order indicated
	More than expected room coverage	Recheck whether the area of the used room is consistent with the specified area of the purifier



# BROWSE OUR OTHER PRODUCTS:

## AIR PURIFIERS



PuroAir 240



PuroAir 400



Whole Home Bundle

## REPLACEMENT AIR FILTERS:



Whole Home+ Bundle



PuroAir 240 Filter



PuroAir 400 Filter

**SAVE \$15** with code **UM15** on new purifiers.

[getpuroair.com](https://getpuroair.com)

# READY TO REPLACE YOUR AIR FILTER?

Join our Filter Subscription program and receive amazing benefits:

## **Cost Savings**

Every filter you receive through your subscription comes with a discount, saving you money compared to one-time purchases.

## **Lifetime Warranty:**

Your purifier is covered under our Lifetime Warranty for as long as your subscription remains active.

## **Hassle-Free:**

No need to remember when to reorder filters—they arrive at your doorstep just when you need them.

## **Flexible Management**

You can skip shipments or adjust your delivery schedule anytime to fit your needs.

Order your replacement filter today:





## WARRANTY INFORMATION

Congratulations on your purchase of a PuroAir purifier! We stand by the quality of our products and are pleased to offer you peace of mind with our comprehensive warranty coverage.

### **Purifier Limited Warranty:**

All PuroAir purifiers purchased directly from us or through our authorized reseller include a 2-year warranty with registration. This covers any defects or issues with your device for up to two years from the date of purchase.

### **Purifier Lifetime Warranty:**

We go even further for our loyal customers. By maintaining an active filter subscription, your purifier is covered under our exclusive Lifetime Warranty. This means as long as your filter subscription remains active, your purifier is protected against any defects or issues.

For detailed warranty information, please visit [getpuroair.com/policies/refund-policy](https://getpuroair.com/policies/refund-policy)





# 100-DAY CLEANER AIR GUARANTEE

At PuroAir, your satisfaction is our top priority. That's why we offer our 100-Day Cleaner Air Guarantee with a 100% Refund Return Policy. If, for any reason, you are not completely satisfied with your PuroAir purifier purchased from PuroAir, you have 100 days from the date of shipment to request a full refund. This includes a refund of any shipping charges.

Please note that purifiers are not eligible for return after 100 days. If you choose to return your purifier, you may also cancel any active filter subscriptions at the time of return.

Your journey to cleaner air should be worry-free, and we're here to ensure just that.

For detailed warranty information, please visit [getpuroair.com/policies/refund-policy](https://getpuroair.com/policies/refund-policy)

# AT-HOME SENSOR TEST

One way to test if your purifier is working!

## WHAT YOU'LL NEED

1. Your PuroAir Purifier
2. Small towel or washcloth (non-microfiber, preferably a dark color)
3. Baking flour, talcum powder, baby powder, or similar powder.

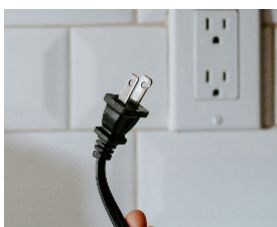
## PREP YOUR TEST SPACE

Prepare an area with at least 12 inches of clearance around the air purifier to ensure proper airflow during the test. Choose a solid surface that can be easily wiped down with a cloth after the test. Using a clean cloth, find the sensor on the back of the unit and wipe it down to ensure proper air flow.



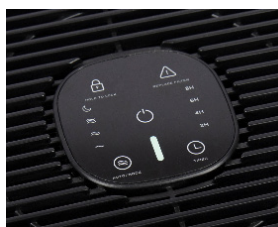
### Step 1

Place the air purifier in an open area on a hard surface with at least 12 inches of clearance around the unit.



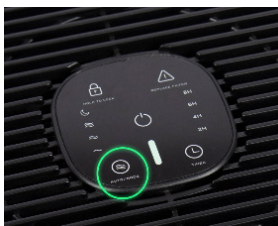
### Step 2

Plug in the air purifier to power.



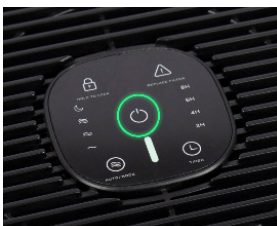
### Step 3

The air purifier will beep and begin an automated calibration process cycling through red, yellow, and green colors. The calibration process is complete when all of the panel buttons turn off.



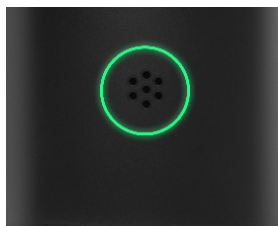
### Step 4

Press the power button to turn on the air purifier.



### Step 5

Ensure the Auto/Mode is enabled. If not, tap the auto/mode button until it lights up.



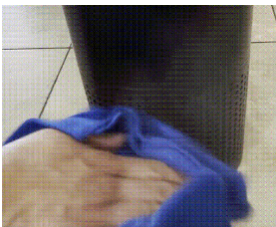
### Step 6

Locate the sensor opening on the back of the unit.



## Step 7

Take a cloth or paper towel and sprinkle a small amount (no more than 1/8 teaspoon) of talcum powder or baking flour near the sensor opening, holding it approximately 3 inches away.



## Step 8

Keep the cloth or paper towel even with the sensor opening and quickly slap it to spread the talcum powder or baking flour into the air. Repeat until all the substance is dispersed.



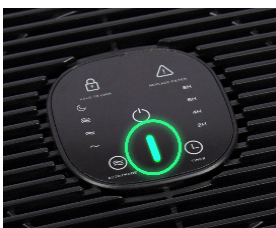
## Step 9

Monitor the indicator light on the air purifier to see if it changes to yellow or red



## Step 10

If the indicator changes to yellow or red, the air purifier is working properly. The indicator should return to green within 5 to 10 minutes.



## Step 11

If the indicator remains green, repeat Steps 4 through 8.



## Step 12

If the indicator continues to stay green after repeating the test, please get in touch with customer service for further assistance.

By following these steps, you can confidently test your PuroAir air purifier to ensure it's doing its job. If you have any issues, our friendly customer service team is here to assist you!

**HELP@GETPUROAIR.**

# DUST SENSOR TEST

From time to time, customers may have a need to test the efficacy of the dust sensor located on the back of each purifier unit. This sensor is intended to detect changes in air quality following the Air Quality Index guidelines:

## AQI GUIDELINES:

Daily AQI Color	Levels of Concern	Values of Index	Description of Air Quality
Green	Good	0-50	Air quality is satisfactory, and air pollution poses little or no risk.
Yellow	Moderate	51-100	Air quality is acceptable. However, there may be a risk for some people, particularly those who are unusually sensitive to air pollution.
Red	Unhealthy	151-200	Some members of the general public may experience health effects; members of sensitive groups may experience more serious health effects.

# CUSTOMER SUPPORT

If you have any questions or concerns about your new product, replacement filters, or your subscription, please contact our US-based Customer Support team.



**[help@getpuroair.com](mailto:help@getpuroair.com)**

**+1 (866) 552-9322**

**Monday-Friday, 8:00am-5:00pm MST**



**PuroAir**

**1001 N. Central Ave. | 6th Floor**

**Phoenix, AZ 85004, USA**



For filter replacements and new purifiers visit:

**getpuroair.com**

---

Questions? Problems?

Our team in Phoenix, AZ is standing by!

[help@getpuroair.com](mailto:help@getpuroair.com)

